



Cancellation Policy

Our time at JPT Physical Therapy is valuable, just as we recognize that your time is important. We try very hard to stay on schedule to the time that is reserved specifically for you. When you cancel without significant notification or if you fail to show up for your scheduled session it makes it difficult for us to maintain a consistent schedule and it is unfair for those patients who are waiting to be scheduled.

If you should fail to cancel with less than 24 hours' advance notice, there will be a charge of \$40.

You (not your insurance company) will be responsible for paying this charge. We ask that it be paid within 30 days or prior to your next appointment. We understand that circumstances beyond your control may arise and we will take them into consideration (ex: sickness, family emergencies, accidents, etc.).

Please call and leave a message (if someone does not answer the phone) anytime during or after our regular business hours.

In addition, if you miss 2 appointments without calling to notify JPT Physical Therapy and do not attempt to reschedule, we reserve the right to discharge you from physical therapy. Which may require you to obtain a new referral from your doctor.

We value all of our patients and we hope you will understand that it is in the interest of fairness to each of you that we ask for advance notice of cancellations so that those spots may be used by other patients. Thank you for your understanding.

I have read, or have had this cancellation policy read to me, and understand the information on this form. If I have any questions I will ask the staff of JPT Physical Therapy. I agree with the conditions set forth.

Signature

Date

Signature of Parent of Guardian

Date